


C.A.R.E. RESPONSE

Community Worker

Community Activation & Responsive Engagement

 Toronto, ON — Community-Based
 \$21.00 – \$26.00 / hour

 Full-Time / Permanent

ABOUT C.A.R.E. RESPONSE

Community Activation & Responsive Engagement Co. (C.A.R.E. Co.) is a community-focused organization dedicated to strengthening neighbourhoods through proactive engagement, coordination, and responsive support services. We connect people, systems, and services to address issues as they arise and improve community well-being.

ROLE SUMMARY

The Community Worker is a community-facing role built on presence, relationship, and trust. Working across Toronto's diverse neighbourhoods, you'll apply a community development lens to daily engagement recognizing that lasting change happens through sustained relationships and shared knowledge. You'll engage with businesses, BIAs, social service organizations, faith communities, and individuals navigating homelessness, mental health challenges, substance use, and other barriers.

KEY RESPONSIBILITIES

Community Development & Relationships

- Maintain ongoing relationships with businesses, BIAs, property managers, faith communities, and neighbourhood groups
- Conduct regular check-ins with partners, sharing information and reinforcing connections to resources
- Foster familiarity and trust with C.A.R.E. Response as a consistent community presence
- Support community members in building confidence responding to homelessness, mental health, and substance use

Stakeholder Engagement

- Engage regularly with BIAs and business owners as a knowledgeable community contact
- Attend community meetings and neighbourhood tables as a C.A.R.E. representative
- Support stigma reduction and more informed, compassionate community responses

Harm Reduction

- Share harm reduction information and resources with community partners
- Safe pickup and disposal of discarded drug-related paraphernalia
- Provide direct harm reduction support per C.A.R.E. Response protocols when warranted

Service Navigation & Resource Sharing

- Maintain current knowledge of Toronto's social service landscape shelters, mental health, addictions, harm reduction, settlement
- Connect individuals and stakeholders to 2-1-1 Ontario and other resources
- Communicate service changes and updates to community partners

Equity-Centred Practice

- Engage in a culturally responsive, non-judgmental manner with equity-deserving communities
- Apply trauma-informed, anti-oppressive, and harm reduction approaches in all interactions
- Actively work to reduce systemic barriers and stigma

Documentation & Reporting

- Maintain accurate logs of community engagements and stakeholder contacts
- Complete regular reports on interactions, trends, and observations
- Adhere to confidentiality standards and privacy legislation

QUALIFICATIONS

Education & Experience

- Diploma/degree in Community Development, SSW, Social Work, Community Mental Health, or related field OR equivalent lived and professional experience
- 1–2 years experience in community engagement, development, or social services
- Experience engaging with the business sector (BIAs, business owners) strongly preferred
- Experience working alongside communities affected by homelessness, mental health, and/or substance use
- OCSWSSW registration is an asset

Skills & Assets

- Strong community development grounding and interpersonal relationship-building skills
- Knowledge of harm reduction, trauma-informed care, and anti-oppressive practice
- Sound judgment and clear written/verbal communication skills
- Standard First Aid & CPR-C certification required
- Assets: Harm Reduction certification, Mental Health First Aid / ASIST, multilingual, lived experience of marginalization

HOW TO APPLY

C.A.R.E. Response is an equal opportunity employer committed to equity, diversity, and inclusion. We strongly encourage applications from individuals with lived experience of marginalization, members of Black and other racialized communities, Indigenous peoples, 2SLGBTQIA+ individuals, newcomers, and undocumented persons.

Submit your resume and a brief cover letter to:

✉ careers@careresponse.ca | 🌐 careresponse.ca

Subject Line: Community Worker — C.A.R.E. Response